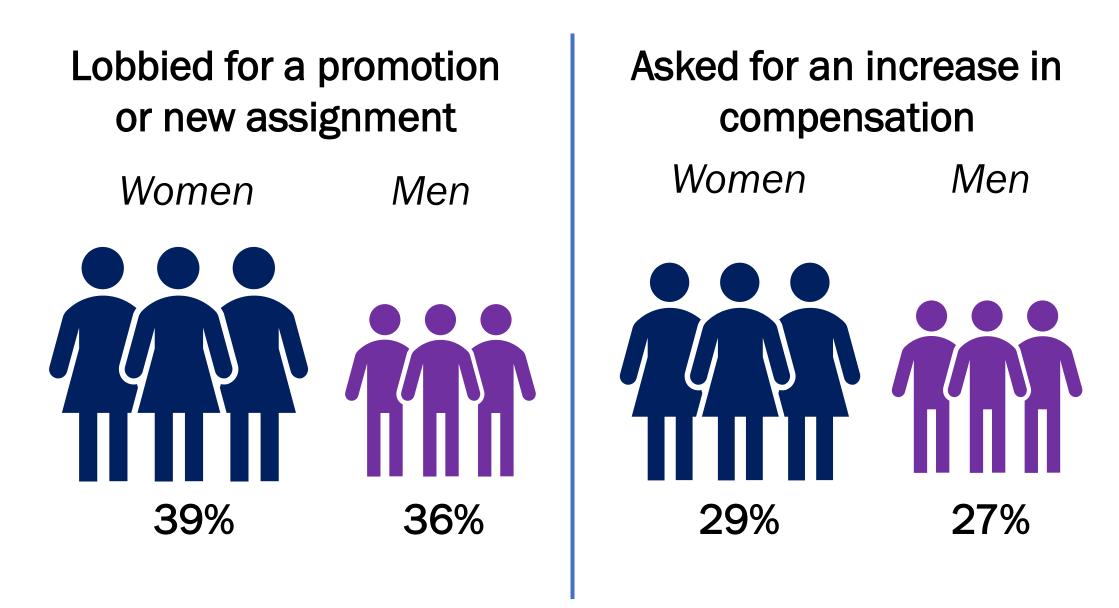
# Art of the Ask

### Know Your Value & Negotiate For More

Presented by Maya Tussing to CHiPs Next Gen Summit '20 Wednesday, August 5, 2020



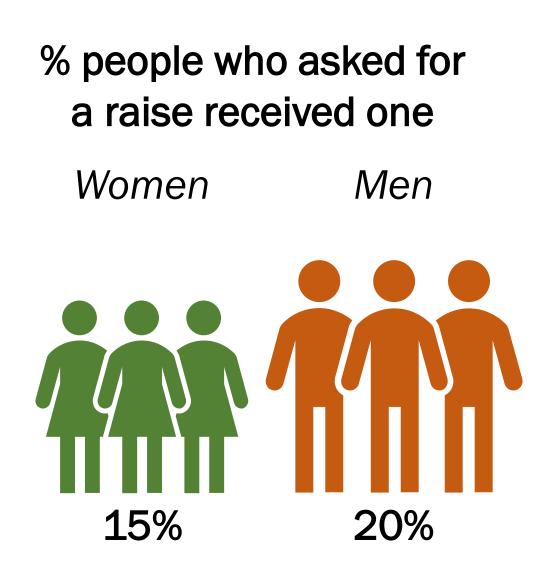
# 



Source: Women in the Workplace 2016, LeanIn.org and McKinsey & company

% of people who negotiated seen as "bossy", "intimidating" or "aggressive" Women Men 23% 30%

Source: *Women in the Workplace 2016*, LeanIn.org and McKinsey & company

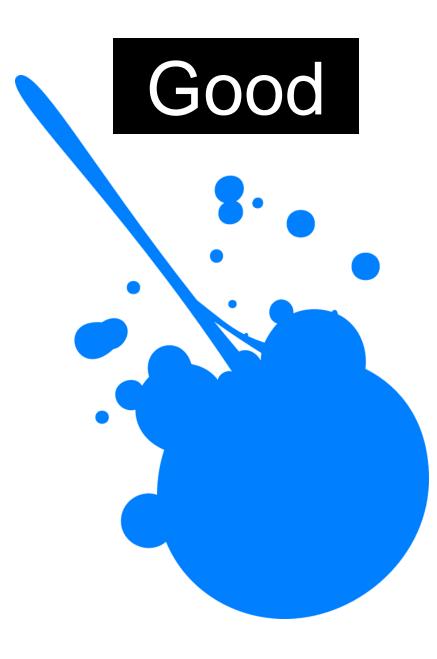


Source: Do Women Ask? 2017, Artz, Goodall and Oswald

# Who is Maya?



Help Around the House Report to Someone Else Collaboration Marry Me **Title Change Change Company Policy Extended Maternity Leave** Time to Care for Family Raise Job Funding for a Project **Become My Client** Promotion Things I've Asked For **Better School** Discount Grade Landlord Reimburse Me for Improper Expenses Advice Change in Responsibilities Homework Extension **Board Seat** References Help to Care for Aging Parents Have Staff Report to Me Family Clean Up After Themselves **Extended Sick Leave** Refund/Recompense Forgiveness Go On a Date © Maya Tussing 2020





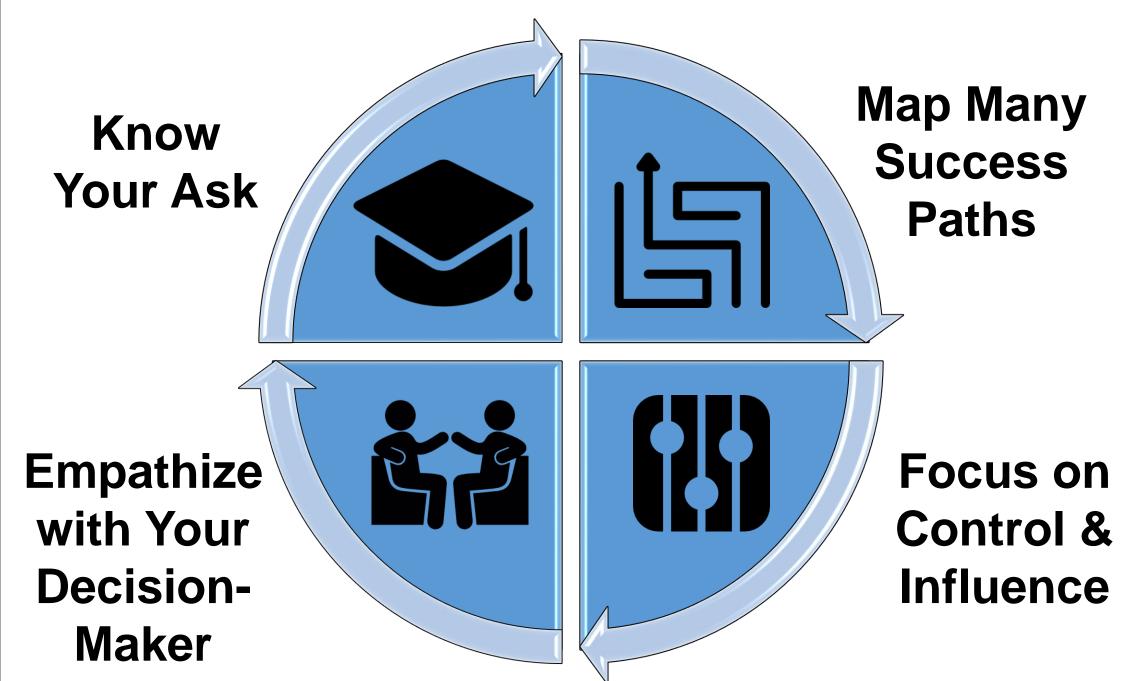
# Torching Your Ask

Not Knowing What We Want

Taking One Path to Success

Focusing on What We Can't Control or Don't Understand

Not Empathizing with the Decision-Maker



"If you can imagine it, you can achieve it. If you can dream it, you can become it."

William Arthur Ward

### You asked for it. You got it.

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### Know Your Ask

### MORE...

- 1. More detailed, the more it becomes a reality
- 2. More in tune with what's important
- 3. More robust negotiation when more points to discuss

### Know Your Ask: Define Success (Example)

- What are you doing career-wise?
- How long did it take you?
- How are your personal finances?
- What's your network like?
- How is your home life affected?
- How is your health?
- What positive things are people saying about you?
- What evidence can you point to your success?

- In two years...
- Financially making enough to visit my husband's family as needed
- Have enough clients so I'm not working tirelessly every day
- Have more flexibility to be part of my daughter's life
- Have time to write articles and read about topics I'm passionate about
- Go on regular date nights with my husband

# Silent Brainstorming and Breakout

If you were to get what you negotiated for...

- What are you doing career-wise?
- How long did it take you?
- How are your personal finances?
- What's your network like?
- How is your home life affected?
- How is your health?
- What positive things are people saying about you?
- What evidence can you point to your success?

### "I have not failed. I've just found 10,000 ways that won't work."

**Thomas Edison** 

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# Map Many Success Paths

- 1. Provides your sponsors more opportunities to help
- 2. Identifies your "ask" options or opportunities for success
- 3. Prepares you to pivot in the midst of a negotiation



#### Map Many Success Paths (Example)

Number of Paths	Goal – A better job
1	Ask for title change/promotion in current role
2	Ask for more responsibilities in current role
3	Pursue an expanded role in another team/with another manager
4	Pursue a role in another company in the same industry
5	Pursue a role in another company in a different industry
6	Start my own company
7	Open an office for an existing company

"If you take control of those things you can, you are able to negotiate unexpected things."

Judge Judy Sheindlin

### Focus on Control & Influence

### CONTROL

The actions you take that directly affect the outcome of your ask.



### INFLUENCE

The decisions of others can be influenced by your actions.



Goal:Request for a Flexible ScheduleChallenge:Former colleague's request was rejected

# Goal:Request for a Elexible ScheduleChallenge:Former colleague s request was rejected

Goal:Request a salary commensurate with seniority of roleChallenge:Don't know salary of person last holding role

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Goal:Interview successfully for a new positionChallenge:Not the first choice

# Goal:Request for a Elexible ScheduleChallenge:Former colleague s request was rejected

Goal:Request a salary commensurate with seniority of roleChallenge:Dor't know salary of person last holding role

Goal: Interview successfully for a new position Challenge: Not the first envice

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# <u>Breakout</u>

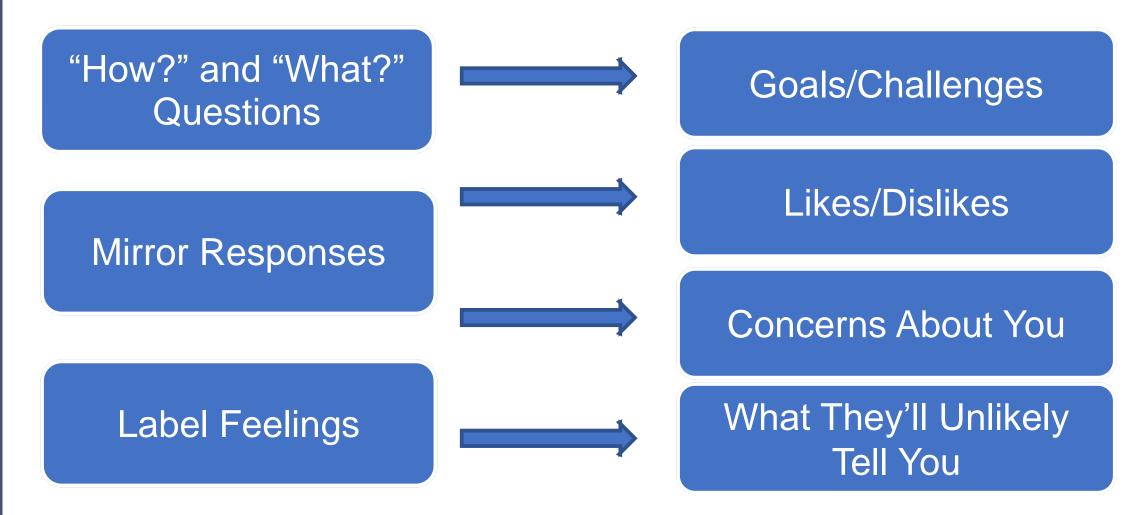
When advocating for yourself or negotiating, what is...

- in your direct control,
- in your scope of influence and
- out of your control

#### "Be the First": Hidden Figures, 20<sup>th</sup> Century Fox, 2016

And before Alan Shepard sat on top of a rocket,

## **Empathize with Your Decision-Makers**



Chris Voss and Raz Tahl, "Never Split the Difference", (HarperCollins, 2018)

## <u>Breakout</u>

When advocating for yourself how do you...

- share uncomfortable information that may influence the decision-maker,
- determine what the decision-maker truly thinks about you or your request or
- Uncover secret information critical to your "ask"

### Art of the Ask

$$\bigcirc$$
 ≠ Can't Negotiate

### Practice, practice, practice

### Cultural beliefs still hold sway

